



Dear Workers' Compensation Program Administrator:

Keenan & Associates has teamed up with Express Scripts, Inc. (ESI), a pharmacy benefit management company, to provide a new prescription drug program for work-related injuries. It's called PRIME Rx. Some of the program features include:

- Availability to all employees injured at work.
- Access to over 58,000 pharmacies nationwide.
- Availability of a registered pharmacist 24 hours per day via a toll-free line.

Enclosed please find a supply of injured employee Temporary Prescription Services ID forms with important benefit information and Prescription Benefits Questions and Answers sheets. Also, enclosed is a sample of the Pharmacy Benefit Program packet that will be mailed directly to the injured employee. **When an employee requires treatment for a compensable workers' compensation claim, provide them with the following:**

- **Temporary Prescription Services ID form.**
- **Prescription Benefits Questions and Answers sheet.**

Injured employees will not incur out-of-pocket prescription expenses when they use the enclosed form. The Temporary Prescription Services ID is valid for only work-related prescriptions and may be used at any participating pharmacy (for a complete list of participating pharmacies, call the toll-free number 1-877-595-3665). Shortly after claim approval the injured employee will automatically be issued a Pharmacy Benefit Program packet from Express Scripts that includes a permanent card. To facilitate claim approval, please report all claims promptly.

In addition, Express Scripts can fill injured employees' maintenance (long-term) prescriptions through their mail service pharmacy program. With this program, most prescriptions are filled within 72 hours of receipt and mailed directly to the injured employee's home.

After you familiarize yourself with all the material, please distribute the Temporary Prescription Services ID forms and Prescription Benefits Questions and Answers sheet to the personnel within your organization who most often assist injured employees. If you need additional Temporary Prescription Service ID forms or Prescription Benefits Questions and Answers sheets, you may duplicate them. If you have any questions, please call Express Scripts Customer Service toll-free at 1-877-595-3665. Customer Service is available 24 hours a day, 7 days a week.

Sincerely,

Keenan & Associates