

Los Angeles County Resources

A list of county, state, and federal resources and services available to support LA County residents during the coronavirus/COVID-19 pandemic:

COUNTY OF LOS ANGELES RESOURCES

GENERAL INFORMATION ABOUT SERVICES & CLOSURES:

<https://lacounty.gov/covid19/closures/>

211 LA COUNTY

Information and referrals to health, human and social services in Los Angeles County

Hours: 24 hours, 7 days a week

Contact information: Dial 2-1-1

DEPARTMENT OF CONSUMER & BUSINESS AFFAIRS

Local, state and federal resources, including layoff aversion, emergency loans, and report price gouging

Phone: (800) 593-8222 or (844) 432-4900

Website:

<https://covid19.lacounty.gov/covid19/consumers-businesses/>

***NEW: LA County Business and Disaster Worker Helpline:**

Counseling and support for business owners and workers affected by COVID-19 emergency

Phone: (833) 238-4450

Website: LACountyHelpCenter.org

Email & Social Media: DisasterHelpCenter@lacounty.gov
@LACHelpCenter on Twitter, Facebook, and Instagram

DEPARTMENT OF CHILDREN AND FAMILY SERVICES

For parents, youth, caregiver or service providers involved with DCFS with questions about current services and closures, email: COVID19Info@dcfs.lacounty.gov

Child Protection Hotline: (800) 540-4000

DEPARTMENT OF HEALTH SERVICES

Offers phone and telemedicine visits to patients

Phone: (844) 804-0055

DEPARTMENT OF MENTAL HEALTH

Connect to mental health services including screening, assessment, referral to a service provider, crisis counseling, and linkage to resources (24 hours)

ACCESS Phone Line: (800) 854-7771

Links: <https://dmh.lacounty.gov/get-help-now/>

DEPARTMENT OF PUBLIC HEALTH

Public health clinic services and COVID-19 updates

Phone: (213) 240-8040

Link:

<http://publichealth.lacounty.gov/chs/phcenters.htm>

DEPARTMENT OF PUBLIC SOCIAL SERVICES

CalFresh, General Relief, CalWORKs, CAPI, and Medi-Cal benefits available to new and existing customers.

Phone: (866) 613-3777

Link: <http://dpss.lacounty.gov>

DOMESTIC VIOLENCE COUNCIL

Domestic Violence Shelter information and resources

DV Hotline: (800) 978-3600

Link: <http://publichealth.lacounty.gov/dvcouncil/>

LOS ANGELES COUNTY LIBRARY

Library resources, including Digital Library Card services

Website: LACountyLibrary.org/library-cards

LOS ANGELES HOMELESS SERVICES AUTHORITY

Resources for people experiencing homelessness and homeless service providers

Website: <https://www.lahsa.org/news?article=671-coronavirus-what-you-can-do-to-prepare>

LA COUNTY OFFICE OF EDUCATION

Resources for teachers, parents and students

Website: <https://www.lacoe.edu/>

METRO (TRANSPORTATION)

Transportation services in Los Angeles County

Website: <https://www.metro.net/>

OFFICE OF IMMIGRANT AFFAIRS

Information about all County support services

Website: <https://oia.lacounty.gov/>

SUBSTANCE ABUSE SERVICE HELPLINE

Hotline for substance use disorder resources

Phone: (844) 804-7500

WORKFORCE DEVELOPMENT, AGING & COMMUNITY SERVICES

Services for older and dependent adults.

- **Free meals** (adults age 60+), call **1-800-510-2020**
- **Mediation Services**, call 213-738-2621
- **Services for Native Americans** (e.g., emergency shelter, food, employment, assistance, etc.):
Gabrieleno Tongva Tribal Council: 626-286-1632
Pukuu Cultural Community Services: 818-336-6105
United American Indian Involvement: 213- 202- 3970

Link: <https://wdacs.lacounty.gov/>

RESOURCE GUIDES*

**Note: Not all information in the guides have been verified*

CALIFORNIA IMMIGRANT YOUTH JUSTICE ALLIANCE

Resource guide created by California Immigrant Youth Justice Alliance

<https://ciyja.org/covid19/>

LA FORWARD

Crisis Response Guides for the Financially Vulnerable, Parents and Families, and Mental Health Care

<https://www.losangelesforward.org/crisis-guides>

ONE DEGREE

Includes resources for basic needs such as food, finances, and childcare

[One Degree COVID-19 \(Coronavirus\) Resource Guide](#)

MENTAL HEALTH HOTLINES

NATIONAL SUICIDE PREVENTION LIFELINE

Phone: (800) 273-8255

TREVOR PROJECT LIFELINE

National hotline offering support to LGBTQ youths and allies in crisis or in need of a safe place to talk.

Phone: (800) 788-7386

RESOURCES FOR IMMIGRANTS

CHIRLA (COALITION FOR HUMANE IMMIGRANT RIGHTS LOS ANGELES)

Emergency care regardless of immigration status. Free hotline for questions about the Coronavirus.

Phone: (888) 624-4752

https://www.chirla.org/avada_portfolio/community-education/

FINANCIAL SERVICES

CALIFORNIA: EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

Includes information for filing Unemployment, Paid Family leave, Disability Benefits/Paid Sick Leave and more

Phone: (866) 333-4606

www.edd.ca.gov

https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

US SMALL BUSINESS ADMINISTRATION

Federal disaster loans to assist with fixed debts, payroll, and bills that can't be paid because of closures due to COVID-19

<https://disasterloan.sba.gov/ela>

Disastercustomerservice@sba.gov

Phone: (800) 659-2955

UTILITIES

LOS ANGELES DEPARTMENT OF WATER & POWER

Information about services, including extended payment plans and customer care

Phone: (800) DIAL-DWP or (800) 342-5397

Link for customers to request payment plan:

www.ladwp.com/CustomerService