

Six Sigma



Course Description:

The Six Sigma Yellow Belt course is designed to provide an in depth look at the history of Six Sigma, and its progressive use at Motorola and other companies like General Electric, Bechtel, DuPont, Bank of America, and Apple Computer. It is important to note that Six Sigma has proven to be as effective in the service industry as it has been in manufacturing.

By the end of this course you will:

- Define and document business processes
- Use the major Six Sigma process improvement tools
- Apply these process improvement methods in your company
- Understand the concept of process sigma
- Be able to describe the use of statistical charts

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